

Border Express Pty Ltd ABN 82 000 533 880 (trading as Border Express) is committed to protecting the privacy of your personal information. You can access our full privacy policy via our website <http://www.borderexpress.com.au>.

Our primary purpose for collecting personal information from customers is to assess your application for credit and, more generally, to provide you with storage, logistics, distribution or general freight and transport services.

Our primary purpose for collecting personal information from employees, subcontractors and agents is to assist us in providing customers with storage, logistics, distribution or general freight and transport services. For prospective employees, subcontractors and agents, our primary purpose for collecting information is to assess suitability for employment or engagement.

We may also use or disclose the personal information for another purpose such as to keep records of transactions to assist in future enquiries and enhance our relationship with you. Our usual process of collecting your personal information for credit purposes is to collect it directly from you or your trade referees. In the case of employees, subcontractors and agents, we may use the personal information for payment purposes.

Our usual process of collecting personal information is to collect the personal information directly from the individual concerned. We may also collect personal information from other sources, such as from subcontractors and agents, trade referees, from employers, from entities that conduct drug and alcohol tests on our behalf and from insurance providers and brokers. In the case of customers, we will only collect the personal information from other sources if it is necessary to provide you with services.

The Border Express website uses "cookies" which is a text file that is created by the website and stored on your hard drive. The primary purpose of cookies is to capture your preferences so you have a more convenient and personalised experience when using the website. You have the ability to accept or decline the use of cookies within your web browser.

If you do not provide us with your personal information, we may not be able to complete your order, or provide you with our services.

We may disclose personal information to other entities such as other subcontractors and agents, employers, entities that provide medical and drug and alcohol tests for us, government bodies (such as Centrelink), other service providers and insurance providers and brokers

We do not generally disclose your personal information to overseas recipients.

We may also check your credit information with a credit reporting body. The credit reporting bodies we use include Dun & Bradstreet and you can contact them through their website at <http://dnb.com.au> or contact us for further information.

We do not provide your information to credit agencies.

You can request that the credit reporting body not use your information for the purposes of pre-screening for direct marketing by another credit provider. You can also request the credit reporting body not use or disclose credit reporting information about you, if you believe on reasonable grounds that you have been, or are likely to be, a victim of fraud.

Our detailed [privacy policy](#) located on our website includes further information on how you can access and seek correction of your personal information and how you can complain about a breach of your privacy. The policy also contains information about how we will deal with a complaint. If you have any concerns about the privacy of your personal information, please contact our Privacy Officer by either, email - [privacyofficer@borderexpress.com.au](mailto:privacyofficer@borderexpress.com.au) or mail - Privacy Officer, PO Box 482, Albury NSW 2640.